



Terms and Conditions

- 1) If the photographer cannot adequately shoot the property once they arrive due to reasons beyond our control (such as, but not limited to a) unable to gain access to the property b) excessive clutter and mess c) unrestrained animals) you will be charged the full fee of the shoot. We will not be able to wait for more than 10 minutes for the home to be prepared. Please review the home prep guide and make certain arrangements have been made to access the property prior to scheduling a shoot.
- 2) It is the Realtor and/or home owner's responsibility to have the home in photo ready condition prior to the photographer arriving. The photographer may make minor adjustments to improve the shot, but they cannot move furniture or make significant changes, clean the home, etc. Be sure to read the home prep guide several days prior to your shoot to make sure you are ready to capture the best photos possible.
- 3) If, for any reason, you are unable to keep your scheduled appointment please give 24 hours notice so we can reschedule you at a more appropriate time and open your time slot to others. Cancellations with less than 24 hours notice may incur a **\$50 cancellation fee**.
- 4) Please make any special requests known to the photographer before the shoot begins, including specific shots, angles and the like. Otherwise the photographer will shoot the home based on experience, the home's condition, lighting and several other factors to get the best possible shots. That sometimes means making compromises when it is necessary to shot around things or compensate for the angle of the sun.
- 5) Turnaround time is 2-3 days. Although you may get your photos back in less time we cannot guarantee it. If you have a situation that requires a quicker turnaround time please inquire about options for express service at an additional fee.

Copyright Notice: The photographer who has taken the image is the copyright holder of the image. The copyright of an image is not transferred to any other party unless a specific written agreement is made. Licensing may be obtained for various applications of images, please contact us for more details.

Photo Rights and Usage for Real Estate Photography: The original agent who paid for this service has permission to use these images on any electronic or printed form of advertisement for the promotion of that property. The licensing agreement is valid only for the duration the home/property is listed for sale and cannot be reused without specific written permission.

Images cannot be sold to another agent who takes over an expired or withdrawn listing.

Failure to pay for the images will result in a copyright infringement/violation. You will be asked to remove the image from any electronic or printed form of advertisement. Failure to stop using them will result in legal action.

Photo Rights and Usage for Builders, Stagers, Designers, Home Owners, and others:

Builders, stagers, designers and others who wish to use images taken by our photographer should contact us for specific licensing information. In addition to fees paid to Kurtz Aerial Photography, a property photography release will need to be obtained from the homeowner.